



Registration System Change FAQs

November 22, 2024

When will the registration system be changing?

All registration and information updates will continue in School Care Works until we go live with our new system, UltraCamp, on December 9th, 2024, at 8am. Registration in School Care Works will no longer be available after this time. Any account changes or payments in School Care Works after December 9th at 8am will not be reflected in UltraCamp and the School Care Works site will no longer be accessible through the Camp Fire Alaska website.

Do I need to create an UltraCamp account?

The primary parent on current accounts in School Care Works from summer 2024 and fall 2024 will be able to use their current email to log-in to UltraCamp. Parents will need to indicate a forgotten password to set-up their new log-in credentials.

All families who do not have an account in School Care Works or were not enrolled in programs during summer 2024 and fall 2024, will need to create accounts in Ultracamp.

Will I need to re-upload any documents, such as physicals, medications, etc.?

All documents in our current system will be transferred to UltraCamp; however, this will likely not be completed by our go-live date of December 9th. Please be patient while information is migrated, or you are welcome to complete all missing information as an exercise to get familiar with the new system. You will be contacted if we are missing anything that is vital for registration purposes.

When will I have access to the new registration system?

You will have access by 8am on Monday, December 9th, 2024.

Will I be locked out of my School Care Works account at any time?

Accounts will be locked in batches throughout the month of December. You will not receive notification prior to your account being locked. School Care Works will be available to Camp Fire for several weeks while the transition of information between systems is finalized, but please do not attempt to make payments or change contact information after

the 9th of December. Beginning on December 9th, all families should fully be using the new registration system.

What will happen if I saved my payment information in School Care Works?

Your payment information is not accessible to Camp Fire staff and cannot be transferred into the new system. You will need to re-enter your payment information in December for any payments due in January.

How should I register for Summer programs?

Registration for Summer Camps will open in mid-January (official announcement coming soon). All summer program registrations will be available and completed in the new UltraCamp system. The link to the new registration system will be available on the Camp Fire Alaska registration page.